Coverage Period: 01/01/2021 – 12/31/2021 Coverage for: Member/Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 800-321-7947 or visit us at <u>swhp.org/plandocs</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>healthcare.gov/sbc-glossary</u> or call 800-321-7947 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$1,000 per member / \$2,000 per family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care and ACA preventive drugs are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$3,500 per member / \$7,000 per family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See swhp.org or call 800-321-7947 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

	What You Will Pay				
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	Adult: No charge for the first non- preventive sick visit in the plan year. \$25 copayment per visit for subsequent visits in that plan year, deductible does not apply Pediatric: No charge per visit, deductible does not apply (Age 0 through 18)	Not covered	None	
	Specialist visit	\$50 <u>copayment</u> per visit, <u>deductible</u> does not apply	Not covered		
	Preventive care/screening/immunization	No charge, deductible does not apply.	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
	Diagnostic test (X-ray, blood work)	No charge; <u>deductible</u> does not apply	Not covered	None	
If you have a test	Imaging (CT/PET scans, MRIs)	20% of charges; deductible does not apply	Not covered	Services requiring <u>preauthorization</u> that are not <u>preauthorized</u> will be denied. Refer to <u>swhp.org</u> or call 800-321-7947.	
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at https://swhp.org/en-us/members/manage-	ACA preventive drugs	No charge, <u>deductible</u> does not apply	Not covered	Copayments are per 30-day supply.  Maintenance drugs are allowed up to a 90-day	
	Tier 1: Preferred generic drugs	\$20 <u>copayment</u> per prescription, <u>deductible</u> does not apply	Not covered	supply for 2.5 <u>copayments</u> if obtained through a Baylor Scott and White Pharmacy or participating pharmacy. Mail Order: Available	
	Tier 2: Preferred brand name drugs	\$65 <u>copayment</u> per prescription, <u>deductible</u> does not apply	Not covered	for a 1- to 90-day supply. Non-maintenance drugs obtained through mail order are limited to a 30-day supply maximum. Some specialty	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>swhp.org</u>.

		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
your-plan/pharmacy- information.	Tier 3: Non-preferred generic drugs and non-preferred brand name drugs	\$120 <u>copayment</u> per prescription, <u>deductible</u> does not apply	Not covered	drugs may require preauthorization. 30-day supply only.	
	Specialty drugs Tier 1	20% after deductible	Not covered		
	Specialty drugs Tier 2	20% after deductible	Not covered		
	Specialty drugs Tier 3	30% after deductible	Not covered		
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% after <u>deductible</u>	Not covered	Services requiring <u>preauthorization</u> that are not <u>preauthorized</u> will be denied. Refer to <u>swhp.org</u>	
surgery	Physician/surgeon fees	20% after deductible	Not covered	or call 800-321-7947.	
	Emergency room care	\$500 <u>copayment</u> per visit, plus 20% of charges; <u>deductible</u> does not apply	\$500 <u>copayment</u> per visit, plus 20% of charges; <u>deductible</u> does not apply	Emergency room <u>copayment</u> waived if episode results in <u>hospitalization</u> for the same condition within 24 hours.	
If you need immediate medical attention	Emergency medical transportation	\$500 copayment per service, plus 20% of charges; deductible does not apply	\$500 <u>copayment</u> per service, plus 20% of charges; <u>deductible</u> does not apply	None	
	Urgent care	\$50 <u>copayment</u> per visit, <u>deductible</u> does not apply	\$50 <u>copayment</u> per visit, <u>deductible</u> does not apply		
If you have a hospital	Facility fee (e.g., hospital room)	20% after deductible	Not covered	Services requiring <u>preauthorization</u> that are not preauthorized will be denied. Refer to swhp.org	
stay	Physician/surgeon fees	20% after <u>deductible</u>	Not covered	or call 800-321-7947.	
If you need mental health, behavioral	Outpatient services	\$25 <u>copayment</u> per visit, <u>deductible</u> does not apply	Not covered	Services requiring <u>preauthorization</u> that are not preauthorized will be denied. Refer to swhp.org	
health, or substance abuse services	Inpatient services	20% after <u>deductible</u>	Not covered	or call 800-321-7947.	

 $<sup>^{\</sup>star}$  For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>swhp.org</u>.

		What You Will Pay		
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Office visits	\$25 <u>copayment</u> per visit, <u>deductible</u> does not apply	Not covered	Cost sharing does not apply for preventive care. Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).
If you are pregnant	Childbirth/delivery professional services	20% after <u>deductible</u>	Not covered	Inpatient care for the mother and newborn child in a health care facility is covered for a
	Childbirth/delivery facility services	20% after <u>deductible</u>	Not covered	minimum of 48 hours following an uncomplicated vaginal delivery and 96 hours following an uncomplicated delivery by caesarean section.
	Home health care	20% after <u>deductible</u>	Not covered	Limited to 60 visits per <u>plan</u> year. Services requiring <u>preauthorization</u> that are not <u>preauthorized</u> will be denied. Refer to <u>swhp.org</u> or call 800-321-7947.  Limited to 35 visits for <u>rehabilitation services</u> and 35 visits for <u>habilitation services</u> per <u>plan</u>
If you need help recovering or have other special health needs	Rehabilitation services	\$25 <u>copayment</u> per visit, <u>deductible</u> does not apply	Not covered	
	Habilitation services	\$25 <u>copayment</u> per visit, <u>deductible</u> does not apply	Not covered	year. Limit is combined for physical therapy, occupational therapy, and speech therapy. Limits may not apply for therapies for children with developmental delays, autism spectrum disorder and mental health services. Services requiring preauthorization that are not preauthorized will be denied. Refer to <a href="https://swhp.org">swhp.org</a> or call 800-321-7947.
	Skilled nursing care	20% after <u>deductible</u>	Not covered	Limited to 25 days per <u>plan</u> year. Services requiring <u>preauthorization</u> that are not <u>preauthorized</u> will be denied. Refer to <u>swhp.org</u> or call 800-321-7947.
	Durable medical equipment	20% after deductible	Not covered	Services requiring preauthorization that are not
	Hospice services	No charge; <u>deductible</u> does not apply	Not covered	preauthorized will be denied. Refer to swhp.org or call 800-321-7947.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>swhp.org</u>.

		What You Will Pay		
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Children's eye exam	Not covered	Not covered	None
If your child needs	Children's glasses	Not covered	Not covered	None
dental or eye care	Children's dental check-up	Not covered	Not covered	None

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>swhp.org</u>.

### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care (Adult and Child)

- Infertility treatment
- Long-term care
  - Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult and Child)
- Routine foot care
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (Limited to 35 visits per <u>plan</u> year)
- Hearing aids (Limited to one device per ear every 3 years and limited to members through the age of 18.)

 Private duty nursing (Limited to 60 visits per <u>plan</u> year when <u>medically necessary</u> and <u>preauthorized</u>)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is Scott & White Care Plans at 800-321-7947 or <a href="swhp.org">swhp.org</a>; Department of Labor's Employee Benefits Security Administration at 866-444-EBSA (3272) or <a href="swww.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="health Insurance">Health Insurance</a> <a href="mailto:Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="hwww.HealthCare.gov">www.HealthCare.gov</a> or call 800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Scott & White Care Plans at 800-321-7947 or <u>swhp.org</u>; Department of Labor's Employee Benefits Security Administration at 866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; Texas Department of Insurance at 1-800-578-4677 or <u>tdi.texas.gov</u>.

# Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

# **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 800-321-7947.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>swhp.org</u>.

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
■ Specialist copayment	\$50
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,000	
<u>Copayments</u>	,	
Coinsurance	\$2,100	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$3,170	

# Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

\$1,000
\$50
20%
20%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$800	
Copayments	\$700	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,520	

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$1,000
■ Specialist copayment	\$50
Hospital (facility) coinsurance	20%
■ Other <u>coinsurance</u>	20%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (X-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,000	
Copayments	\$900	
Coinsurance	\$30	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,930	