

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$1,000 per member / \$2,000 per family for a <u>participating provider</u> and \$2,000 per member / \$4,000 per family for a <u>non-participating provider</u> .	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> and ACA preventive drugs are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care- benefits/.</u>
Are there other deductibles services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	\$6,500 per member / \$13,000 per family for a <u>participating provider</u> and \$19,500 per member / \$39,000 per family for a <u>non-participating provider</u> .	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>swhp.org</u> or call 800-321-7947 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	Adult: \$25 <u>copayment</u> per visit, <u>deductible</u> does not apply Pediatric: No charge, <u>deductible</u> does not apply (Age 0 through 18)	50% <u>coinsurance</u> after <u>deductible</u>	None	
	<u>Specialist</u> visit	\$60 <u>copayment</u> per visit, <u>deductible</u> does not apply	50% <u>coinsurance</u> after <u>deductible</u>		
	Preventive care/screening/ immunization	No Charge	50% <u>coinsurance</u> after <u>deductible</u> No charge for child immunizations through the 6th birthday.	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
If you have a test If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://swhp.org/en- us/members/manage-	Diagnostic test (X-ray, blood work)	20% after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	None	
	Imaging (CT/PET scans, MRIs)	20% after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Failure to obtain <u>preauthorization</u> of benefits, other than emergency care, will result in a penalty of the lesser of \$500 or 50%.	
	ACA preventive drugs	No charge, <u>deductible</u> does not apply	50% <u>coinsurance</u> after <u>deductible</u>	<u>Copayments</u> are per 30-day supply. Maintenance drugs are allowed up to a 90-	
	Tier 1: Generic drugs	\$15 <u>copayment</u> per prescription, <u>deductible</u> does not apply	50% <u>coinsurance</u> after <u>deductible</u>	day supply for three (3) <u>copayments</u> if obtained through a Baylor Scott & White Pharmacy or participating pharmacy. Mail	
	Tier 2: Preferred brand drugs	\$55 <u>copayment</u> per prescription, <u>deductible</u> does not apply	50% <u>coinsurance</u> after <u>deductible</u>	Order: Available for a 1- to 90-day supply. Non-maintenance drugs obtained through mail order are limited to a 30-day supply	

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<u>your-plan/pharmacy-</u> information.	Tier 3: Non-preferred drugs	\$150 <u>copayment</u> per prescription, <u>deductible</u> does not apply	50% <u>coinsurance</u> after <u>deductible</u>	maximum. Some <u>specialty drugs</u> may require <u>preauthorization</u> . 30-day supply only.
	Tier 4: <u>Specialty drugs</u> and oral anticancer medications	\$500 <u>copayment</u> per prescription, <u>deductible</u> does not apply	50% <u>coinsurance</u> after <u>deductible</u>	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% after deductible	50% <u>coinsurance</u> after <u>deductible</u>	Failure to obtain <u>preauthorization</u> of benefits, other than emergency care, will
surgery	Physician/surgeon fees	20% after deductible	50% <u>coinsurance</u> after <u>deductible</u>	result in a penalty of the lesser of \$500 or 50%.
	Emergency room care	\$750 <u>copayment</u> per visit after <u>deductible</u>	\$750 <u>copayment</u> per visit after <u>deductible</u>	Emergency room <u>copayment</u> waived if episode results in <u>hospitalization</u> for the same condition within 24 hours.
If you need immediate medical attention	Emergency medical transportation	\$750 <u>copayment</u> per service after <u>deductible</u>	\$750 <u>copayment</u> per service after <u>deductible</u>	
	Urgent care	\$60 <u>copayment</u> per visit, <u>deductible</u> does not apply	\$60 <u>copayment</u> per visit, <u>deductible</u> does not apply	None
lf you have a hospital	Facility fee (e.g., hospital room)	20% after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Failure to obtain <u>preauthorization</u> of benefits, other than emergency care, will
stay	Physician/surgeon fees	20% after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	result in a penalty of the lesser of \$500 or 50%.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$25 <u>copayment</u> per office visit, 20% after <u>deductible</u> for all other outpatient services	50% <u>coinsurance</u> after <u>deductible</u>	Failure to obtain <u>preauthorization</u> of partial hospitalization benefits, other than emergency care, will result in a penalty of the lesser of \$500 or 50%.
	Inpatient services	20% after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Failure to obtain <u>preauthorization</u> of residential treatment benefits, other than emergency care, will result in a penalty of the lesser of \$500 or 50%.

		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Office visits	\$25 <u>copayment</u> per visit, <u>deductible</u> does not apply	50% <u>coinsurance</u> after <u>deductible</u>	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>care</u> . Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).	
If you are pregnant	Childbirth/delivery professional services	20% after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Inpatient care for the mother and newborn child in a health care facility is covered for a	
	Childbirth/delivery facility services	20% after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	minimum of 48 hours following an uncomplicated vaginal delivery and 96 hours following an uncomplicated delivery by caesarean section.	
If you need help recovering or have other special health needs	Home health care	20% after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Limited to 60 visits per <u>plan</u> year. Failure to obtain <u>preauthorization</u> of benefits, other than emergency care, will result in a penalty of the lesser of \$500 or 50%.	
	Rehabilitation services	\$25 <u>copayment</u> per visit, <u>deductible</u> does not apply	50% <u>coinsurance</u> after deductible	Limited to 35 visits for <u>rehabilitation services</u> and 35 visits for <u>habilitation services</u> per	
	Habilitation services	\$25 <u>copayment</u> per visit, <u>deductible</u> does not apply	50% <u>coinsurance</u> after <u>deductible</u>	<u>plan</u> year. Limit is combined for physical therapy, occupational therapy, speech therapy, and, and chiropractic care. Limits may not apply for therapies for children with developmental delays, autism spectrum disorder and mental health services. Failure to obtain <u>preauthorization</u> of benefits, other than emergency care, will result in a penalty of the lesser of \$500 or 50%.	
	Skilled nursing care	20% after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Limited to 25 days per <u>plan</u> year. Failure to obtain <u>preauthorization</u> of benefits, other than emergency care, will result in a penalty of the lesser of \$500 or 50%.	
	Durable medical equipment	20% after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Failure to obtain <u>preauthorization</u> of benefits, other than emergency care, will	

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>swhp.org</u>.

		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Hospice services	20% after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	result in a penalty of the lesser of \$500 or 50%.	
lf your child needs dental or eye care	Children's eye exam	\$60 <u>copayment</u> per visit, <u>deductible</u> does not apply	50% <u>coinsurance</u> after <u>deductible</u>	Limited to one eye exam per <u>plan</u> year.	
	Children's glasses	\$60 <u>copayment</u> per pair, <u>deductible</u> does not apply	50% <u>coinsurance</u> after <u>deductible</u>	Limited to one pair of glasses per <u>plan</u> year.	
	Children's dental check-up	Not covered	Not covered	None	

**Excluded Services & Other Covered Services:** 

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Acupuncture	Infertility treatment	Routine eye care (Adult)		
Bariatric surgery	Long-term care	Routine foot care		
Cosmetic surgery	<ul> <li>Non-emergency care when traveling outside the U.S.</li> </ul>	<ul> <li>Weight loss programs</li> </ul>		
Dental care (Adult and Child)				
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)				
Chiropractic care (Included in Rehabilitation)	• Hearing aids (Limited to one device per ear •	Private duty nursing (Limited to 60 visits per		
Services and Habilitation Services)	every 3 years)	plan year when medically necessary and		
		<u>preauthorized</u> )		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is Scott and White Health Plan at 800-321-7947 or swhp.org; Department of Labor's Employee Benefits Security Administration at 866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Scott and White Health Plan at 800-321-7947 or <u>swhp.org</u>; Department of Labor's Employee Benefits Security Administration at 866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; Texas Department of Insurance at 800-578-4677 or <u>tdi.texas.gov</u>.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 800-321-7947.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
months of in-network pre-natal care and
hospital delivery)

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The plan's overall deductible	\$1,000
Specialist copayment	\$60
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,000	
<u>Copayments</u>	\$10	
Coinsurance	\$2,300	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$3,370	

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The plan's overall deductible	\$1,000
Specialist copayment	\$60
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$900
Copayments	\$1,200
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$2,120

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$1,000
Specialist copayment	\$60
Hospital (facility) <u>coinsurance</u>	20%
Other coinsurance	20%

# This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (X-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
Deductibles	\$1,000
<u>Copayments</u>	\$600
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,800

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.