

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$4,000 per member / \$8,000 per family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> and ACA preventive drugs are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$4,000 per member / \$8,000 per family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>swhp.org</u> or call 800-321-7947 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay		
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care	Primary care visit to treat an injury or illness	Adult: 0% after <u>deductible</u> Pediatric: 0% after <u>deductible</u> (Age 0 through 18)	Not covered	None
provider's office or clinic	<u>Specialist</u> visit	0% after <u>deductible</u>	Not covered	
Clinic	Preventive care/screening/ immunization	No charge	Not covered	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
	Diagnostic test (X-ray, blood work)	0% after <u>deductible</u>	Not covered	None
lf you have a test	ve a test Imaging (CT/PET scans, MRIs) 0% after deductible	0% after <u>deductible</u>	Not covered	Services requiring <u>preauthorization</u> that are not <u>preauthorized</u> will be denied. Refer to <u>swhp.org</u> or call 800-321-7947.
If you need drugs to treat your illness or	ACA preventive drugs	No charge, <u>deductible</u> does not apply	Not covered	Copayments are per 30-day supply. Maintenance drugs are allowed up to a 90-
condition	Tier 1: Generic drugs	0% after <u>deductible</u>	Not covered	day supply for three (3) <u>copayments</u> if
More information about prescription drug	Tier 2: Preferred brand drugs	0% after <u>deductible</u>	Not covered	obtained through a Baylor Scott & White Pharmacy or participating pharmacy. Mail
<u>coverage</u> is available at	Tier 3: Non-preferred drugs	0% after <u>deductible</u>	Not covered	Order: Available for a 1- to 90-day supply.
https://swhp.org/en- us/members/manage- your-plan/pharmacy- information.	Tier 4: <u>Specialty drugs</u> and oral anticancer medications	0% after <u>deductible</u>	Not covered	Non-maintenance drugs obtained through mail order are limited to a 30-day supply maximum. Some <u>specialty drugs</u> may require <u>preauthorization</u> . 30-day supply only.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	0% after <u>deductible</u>	Not covered	Services requiring <u>preauthorization</u> that are not <u>preauthorized</u> will be denied. Refer to
surgery	Physician/surgeon fees	0% after <u>deductible</u>	Not covered	swhp.org or call 800-321-7947.

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If you need immediate	Emergency room care	0% after <u>deductible</u>	0% after <u>deductible</u>	Emergency room <u>copayment</u> waived if episode results in <u>hospitalization</u> for the same condition within 24 hours.	
medical attention	Emergency medical transportation	0% after <u>deductible</u>	0% after <u>deductible</u>	None	
	<u>Urgent care</u>	0% after <u>deductible</u>	0% after <u>deductible</u>		
If you have a hospital	Facility fee (e.g., hospital room)	0% after <u>deductible</u>	Not covered	Services requiring <u>preauthorization</u> that are not <u>preauthorized</u> will be denied. Refer to	
stay	Physician/surgeon fees	0% after <u>deductible</u>	Not covered	swhp.org or call 800-321-7947.	
If you need mental	Outpatient services	0% after <u>deductible</u>	Not covered	Services requiring preauthorization that are	
health, behavioral health, or substance abuse services	Inpatient services	0% after <u>deductible</u>	Not covered	not <u>preauthorized</u> will be denied. Refer to <u>swhp.org</u> or call 800-321-7947.	
	Office visits	0% after <u>deductible</u>	Not covered	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>care</u> . Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).	
lf you are pregnant	Childbirth/delivery professional services	0% after <u>deductible</u>	Not covered	Inpatient care for the mother and newborn child in a health care facility is covered for a	
	Childbirth/delivery facility services	0% after <u>deductible</u>	Not covered	minimum of 48 hours following an uncomplicated vaginal delivery and 96 hours following an uncomplicated delivery by caesarean section.	
If you need help recovering or have other special health	Home health care	0% after <u>deductible</u>	Not covered	Limited to 60 visits per <u>plan</u> year. Services requiring <u>preauthorization</u> that are not <u>preauthorized</u> will be denied. Refer to <u>swhp.org</u> or call 800-321-7947.	
needs	Rehabilitation services	0% after <u>deductible</u>	Not covered	Limited to 35 visits for rehabilitation services	

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Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Habilitation services	0% after <u>deductible</u>	Not covered	and 35 visits for <u>habilitation services</u> per <u>plan</u> year. Limit is combined for physical therapy, occupational therapy, speech therapy, and, and chiropractic care. Limits may not apply for therapies for children with developmental delays, autism spectrum disorder and mental health services. Services requiring <u>preauthorization</u> that are not <u>preauthorized</u> will be denied. Refer to <u>swhp.org</u> or call 800-321-7947.
	Skilled nursing care	0% after <u>deductible</u>	Not covered	Limited to 25 days per <u>plan</u> year. Services requiring <u>preauthorization</u> that are not <u>preauthorized</u> will be denied. Refer to <u>swhp.org</u> or call 800-321-7947.
	Durable medical equipment	0% after <u>deductible</u>	Not covered	Services requiring preauthorization that are
	Hospice services	()0/ offer deductible Net covered	not <u>preauthorized</u> will be denied. Refer to <u>swhp.org</u> or call 800-321-7947.	
Marana akilalara ak	Children's eye exam	0% after <u>deductible</u>	Not covered	Limited to one eye exam per <u>plan</u> year.
If your child needs dental or eye care	Children's glasses	0% after <u>deductible</u>	Not covered	Limited to one pair of glasses per <u>plan</u> year.
uental of eye care	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cove	er (Check your policy or <u>plan</u> document for more information ar	nd a list of any other <u>excluded services</u> .)
Acupuncture	Infertility treatment	 Routine eye care (Adult)
Bariatric surgery	Long-term care	Routine foot care
Cosmetic surgery	 Non-emergency care when traveling outside the U.S 	Weight loss programs
Dental care (Adult and Child)		
Other Covered Services (Limitations may app	ly to these services. This isn't a complete list. Please see your	<u>plan</u> document.)
Chiropractic care (Included in Rehabilita	• Hearing aids (Limited to one device per ear •	Private duty nursing (Limited to 60 visits per
Services and Habilitation Services)	every 3 years)	<u>plan</u> year when <u>medically necessary</u> and
		<u>preauthorized))</u>

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is Scott and White Health Plan at 800-321-7947 or <u>swhp.org</u>; Department of Labor's Employee Benefits Security Administration at 866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Scott and White Health Plan at 800-321-7947 or <u>swhp.org</u>; Department of Labor's Employee Benefits Security Administration at 866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; Texas Department of Insurance at 1-800-578-4677 or <u>tdi.texas.gov.</u>

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 800-321-7947.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
months of in-network pre-natal care and
hospital delivery)

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The plan's overall deductible	\$4,000
Specialist copayment	0%
Hospital (facility) <u>coinsurance</u>	0%
Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$4,000	
<u>Copayments</u>	\$0	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$4,060	

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The plan's overall deductible	\$4,000
Specialist copayment	0%
Hospital (facility) <u>coinsurance</u>	0%
■ Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$4,000	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$4,000
Specialist copayment	0%
Hospital (facility) <u>coinsurance</u>	0%
Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (X-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		

Cost Shanny	
<u>Deductibles</u>	\$2,400
<u>Copayments</u>	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,400

The plan would be responsible for the other costs of these EXAMPLE covered services.

\$4,020

The total Joe would pay is