The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="http://swhp.org/plandocs">http://swhp.org/plandocs</a>, or call 1-800-321-7947. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a> or call 1-800-321-7947 to request a copy.

| Important Questions  | Answers  | Why This Matters:   |
|--|--|---|
| What is the overall deductible?                                      | Network provider: \$750 individual / \$1,500 family; Non-Network provider: \$2,250 ind. / \$4,500 fam.     | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |
| Are there services covered before you meet your deductible?          | Yes. Preventive care and primary care services are covered before you meet your deductible.                | This <u>plan</u> covers some items and services even if you have not yet met the <u>deductible</u> amount.  But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> |
| Are there other deductibles for specific services?                   | No.  | You do not have to meet <u>deductibles</u> for specific services.   |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Network provider: \$3,500 per ind. / \$7,000 per fam.; Non-Network provider: \$10,500 ind. / \$21,000 fam. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.  |
| What is not included in the <u>out-of-pocket limit</u> ?             | Premiums, balance-billing charges, and health care this plan does not cover.                               | Even though you pay these expenses, they don't count toward the out-of-pocket limit.  |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See <a href="https://www.swhp.org">www.swhp.org</a> or call 1-800-321-7947 for a list of              |   |

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common   |   | Limitations, Exceptions, & Other   |   |   |
|--|---|--|---|---|
| Medical Event  | Services You May Need                                     | Network provider<br>(You will pay the least)   | Out-of-Network provider<br>(You will pay the most)  | Important Information   |
| If you visit a health  | Primary care visit to treat an injury or illness          | \$25 <u>copay</u> per visit;<br><u>deductible</u> does not apply   | 50% after <u>deductible</u>   | You may have to pay for services that   |
| care <u>provider's</u> office or clinic  | Specialist visit  | \$50 <u>copay</u> per visit;<br><u>deductible</u> does not apply   | 50% after <u>deductible</u>   | aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then   |
|  | Preventive care/screening/immunization                    | No Charge  | 50% after <u>deductible</u>   | check what your <u>plan</u> will pay for.   |
| If you have a test   | Diagnostic test (x-ray, blood work)                       | No Charge  | 50% after <u>deductible</u>   | None  |
| ii you nave a test   | Imaging (CT/PET scans, MRIs)                              | 20% of charges; deductible does not apply  | 50% after <u>deductible</u>   | Notic   |
| If you need drugs to   | Preferred generic drugs                                   | \$20 <u>copay</u> per 30-day<br>supply / retail<br>\$50 <u>copay</u> per 90-day<br>supply. <u>Deductible</u> does not<br>apply | \$20 <u>copay</u> per 30-day<br>supply. <u>Deductible</u> does not<br>apply                           |   |
| treat your illness or condition  More information about prescription drug coverage is available at | Preferred brand drugs                                     | \$65 copay per 30-day<br>supply / retail<br>\$162.50 copay per 90-day<br>supply. Deductible does not<br>apply                  | \$65 <u>copay</u> per 30-day<br>supply. <u>Deductible</u> does not<br>apply                           | Copays are per 30-day supply. 2.5 copays apply for a 90-day supply if a maintenance drug is obtained through a Baylor Scott & White pharmacy OR when using the mail |
| http://swhp.org/en-<br>us/members/manage-<br>your-plan/pharmacy-<br>information.                   | Non-preferred generic drugs and non-preferred brand drugs | \$120 copay per 30-day<br>supply / retail<br>\$300 copay per 90-day<br>supply. Deductible does not<br>apply                    | \$120 <u>copay</u> per 30-day<br>supply. <u>Deductible</u> does not<br>apply                          | order prescription service. Specific preventative medications will be covered with no cost to the member.   |
|  | Preferred Specialty drugs                                 | Tier 1: 20% of charges Tier 2: 20% of charges Tier 3: 30% of charges <u>Deductible</u> does not apply                          | Tier 1: 20% of charges Tier 2: 20% of charges Tier 3: 30% of charges <u>Deductible</u> does not apply |   |
| If you have outpatient   | Facility fee (e.g., ambulatory surgery center)            | 20% after <u>deductible</u>  | 50% after <u>deductible</u>   | None  |
| surgery  | Physician/surgeon fees                                    | 20% after <u>deductible</u>  | 50% after <u>deductible</u>   |   |

| Common                                  |   | What You  | u Will Pay   | Limitations, Exceptions, & Other   |  |
|---|---|---|--|--|--|
| Medical Event                           | Services You May Need                     | Network provider  | Out-of-Network provider  | Important Information  |  |
| If you need immediate                   | Emergency room care                       | (You will pay the least) \$250 copay per visit, then 20% of charges. Deductible does not apply. | \$250 copay per visit, then 20% of charges. Deductible does not apply. |  |  |
| medical attention                       | Emergency medical transportation          | 20% after <u>deductible</u>   | 20% after <u>deductible</u>  | None   |  |
|   | Urgent care                               | \$75 <u>copay</u> per visit;<br><u>deductible</u> does not apply                                | \$75 <u>copay</u> per visit;<br><u>deductible</u> does not apply       |  |  |
| If you have a hospital stay             | Facility fee (e.g., hospital room)        | 20% after <u>deductible</u>   | 50% after <u>deductible</u>  | For prior authorization requirements and penalties see <a href="http://www.swhp.org/ind-fam/tools-resources">http://www.swhp.org/ind-fam/tools-resources</a> . Failure to obtain Prior Authorization will result in the lesser of \$500 or 50% reduction in benefits, or denial in the case of Health Care Services, |  |
|   | Physician/surgeon fees                    | 20% after <u>deductible</u>   | 50% after <u>deductible</u>  | other than Emergency Care, provided by an In-Network <u>provider</u> .   |  |
| If you need mental health, behavioral   | Outpatient services                       | \$25 <u>copay</u> per visit;<br><u>deductible</u> does not apply                                | 50% after <u>deductible</u>  | None   |  |
| health, or substance abuse services     | Inpatient services                        | 20% after <u>deductible</u>   | 50% after <u>deductible</u>  | None   |  |
|   | Office visits                             | \$50 <u>copay</u> per visit;<br><u>deductible</u> does not apply                                |  | Cost sharing does not apply to certain preventive services.  |  |
| If you are pregnant                     | Childbirth/delivery professional services | 20% after <u>deductible</u>   | 50% after <u>deductible</u>  | No charge for prenatal visits; postnatal visits are covered at the <u>specialist copay</u> .  Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply.   |  |
|   | Childbirth/delivery facility services     | 20% after <u>deductible</u>   | 50% after <u>deductible</u>  | None   |  |
| If you need help                        | Home health care                          | 20% after <u>deductible</u>   | 50% after <u>deductible</u>  | 60 visit limit per year.   |  |
| recovering or have other special health | Rehabilitation services                   | \$50 <u>copay</u> per visit;<br><u>deductible</u> does not apply<br>\$50 copay per visit;       | 50% after <u>deductible</u>  | 35 visit limit per year.   |  |
| needs                                   |   |   | 50% after <u>deductible</u>  | 35 visit limit per year.   |  |

| Common              |                            | What Yo  | u Will Pay                  | Limitations, Exceptions, & Other |  |
|---------------------|----------------------------|--|-----------------------------|----------------------------------|--|
| Medical Event       | Services You May Need      | Services You May Need Network provider (You will pay the least)  |                             | Important Information            |  |
|                     | Skilled nursing care       | 20% after <u>deductible</u>                                      | 50% after <u>deductible</u> | 25 day limit per year.           |  |
|                     | Durable medical equipment  | 50% after <u>deductible</u>                                      | 50% after <u>deductible</u> | None                             |  |
|                     | Hospice services           | No Charge  | 50% after <u>deductible</u> | None                             |  |
| If your child needs | Children's eye exam        | \$50 <u>copay</u> per visit;<br><u>deductible</u> does not apply | 50% after <u>deductible</u> | One exam limit per year.         |  |
| dental or eye care  | Children's glasses         | Not Covered  | Not Covered                 | None                             |  |
|                     | Children's dental check-up | Not Covered  | Not Covered                 | None                             |  |

#### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care (Child and Adult)

- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside U.S. •
- Private-duty nursing
- Routine foot care
  - Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Hearing aids (limited to one per ear every three years for covered members 18 years of age or younger)
- Manipulative therapy (limited to 35 visits per Calendar year)
- Routine eye care (Adult) (limited to annual eye exam conducted by a licensed ophthalmologist or optometrist)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Scott & White Health Plan, visit <a href="http://www.swhp.org">http://www.swhp.org</a>, or call 1-800-321-7947; Department of Labor Employee Benefits Security Administration, visit <a href="http://www.dol.gov/ebsa/healthreform">http://www.dol.gov/ebsa/healthreform</a>, or call 1-866-444-EBSA (3272). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Scott and White Health Plan, visit <a href="http://www.swhp.org">http://www.swhp.org</a>, or call 1-800-321-7947; Texas Department of Insurance, visit <a href="http://www.tdi.texas.gov">http://www.tdi.texas.gov</a>, or call 1-800-321-7947; Texas Department of Insurance, visit <a href="http://www.tdi.texas.gov">http://www.tdi.texas.gov</a>, or call 1-800-321-7947; Texas Department of Insurance, visit <a href="http://www.tdi.texas.gov">http://www.tdi.texas.gov</a>, or call 1-800-321-7947; Texas Department of Insurance, visit <a href="http://www.tdi.texas.gov">http://www.tdi.texas.gov</a>, or call 1-800-321-7947; Texas Department of Insurance, visit <a href="http://www.tdi.texas.gov">http://www.tdi.texas.gov</a>, or call 1-800-321-7947; Texas Department of Insurance, visit <a href="http://www.tdi.texas.gov">http://www.tdi.texas.gov</a>, or call 1-800-321-7947; Texas Department of Insurance, visit <a href="http://www.tdi.texas.gov">http://www.tdi.texas.gov</a>, or call 1-800-321-7947; Texas Department of Insurance, visit <a href="http://www.tdi.texas.gov">http://www.tdi.texas.gov</a>, or call 1-800-321-7947; Texas Department of Insurance, visit <a href="http://www.tdi.texas.gov">http://www.tdi.texas.gov</a>, or call 1-800-321-7947; Texas Department of Insurance, visit <a href="http://www.tdi.texas.gov">http://www.tdi.texas.gov</a>, or call 1-800-321-7947; Texas Department of Insurance, visit <a href="http://www.tdi.texas.gov">http://www.tdi.texas.gov</a>, or call 1-800-321-7947; Texas Department of Insura

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

| Does t | his r | olan | meet | the | <b>Minimum</b> | <b>Value</b> | <b>Standards?</b> | Yes |
|--------|-------|------|------|-----|----------------|--------------|-------------------|-----|
|--------|-------|------|------|-----|----------------|--------------|-------------------|-----|

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

# **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-321-7947.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$750 |
|---|-------|
| ■ Specialist copayment                        | \$50  |
| Hospital (facility) coinsurance               | 20%   |

Other coinsurance

# **Managing Joe's type 2 Diabetes** (a year of routine in-network care of a wellcontrolled condition)

■ The plan's overall deductible \$750 Specialist copayment \$50 ■ Hospital (facility) coinsurance 20%

Other coinsurance 20%

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$750 |
|---|-------|
| Specialist copayment                          | \$50  |
| ■ Hospital (facility) coinsurance             | 20%   |
| Other <u>coinsurance</u>                      | 20%   |

This EXAMPLE event includes services like:

# This EXAMPLE event includes services like: **Sample Care Costs**

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

# This EXAMPLE event includes services like:

(including disease education) Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Sample Care Costs               |        |
|---------------------------------|--------|
| Primary care physician office v | risits |

| <b>Total Example Cost</b> | \$7,400 |
|---------------------------|---------|
|---------------------------|---------|

## Rehabilitation services (physical therapy)

**Sample Care Costs** 

Diagnostic test (x-ray)

medical supplies)

Emergency room care (including

Durable medical equipment (crutches)

| Total Example Cost | \$12,800 | Total Example Cost | \$7,400 |  |
|--------------------|----------|--------------------|---------|--|
|                    |          |                    |         |  |

¢42 000

In this example, Peg would pay:

| Cost Sharing               |         |  |  |  |
|----------------------------|---------|--|--|--|
| <u>Deductibles</u>         | \$800   |  |  |  |
| <u>Copayments</u>          | \$900   |  |  |  |
| Coinsurance                | \$1,800 |  |  |  |
| What isn't covered         |         |  |  |  |
| Limits or exclusions       | \$60    |  |  |  |
| The total Peg would pay is | \$3,600 |  |  |  |

# In this example, Joe would pay:

| Cost Sharing               |         |  |  |  |
|----------------------------|---------|--|--|--|
| <u>Deductibles</u>         | \$800   |  |  |  |
| Copayments                 | \$1,400 |  |  |  |
| Coinsurance                | \$900   |  |  |  |
| What isn't covered         |         |  |  |  |
| Limits or exclusions       | \$55    |  |  |  |
| The total Joe would pay is | \$3,200 |  |  |  |

| Total Example Cost | \$1,900 |
|--------------------|---------|

In this example. Mia would pay:

| a de la dela de |         |
|---|---------|
| Cost Sharing  |         |
| <u>Deductibles</u>  | \$600   |
| Copayments  | \$1,100 |
| Coinsurance   | \$200   |
| What isn't covered  |         |
| Limits or exclusions  | \$0     |
| The total Mia would pay is  | \$1,900 |

## **English:**

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-321-7947 (TTY: 1-800-735-2989). Scott & White Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

## Spanish:

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-321-7947 (TTY: 1-800-735-2989). Scott & White Health Plan

& White Health Plan cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

#### Vietnamese:

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800 321-7947 (TTY: 1-800-735-2989). Scott & White Health Plan tuân thủ luật dân quyền hiện hành của Liên bang và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật, hoặc giới tính.

#### Chinese:

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-321-7947 (TTY:1-800-735-2989)。Scott & White Health Plan 遵守適用的聯邦民權法律規定,不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。

#### Korean:

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-321-7947 (TTY: 1-800-735-2989) 번으로 전화해 주십시오. Scott & White Health Plan 은(는) 관련 연방 공민권법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 또는 성별을 이유로 차별하지 않습니다.

#### **Arabic:**

ملحوظة: اذا كنت تتحدث ذاكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-7947-321-800 (رقم هاتف الصم أولبكم: 1-809-735-989). هاتف الصم أولبكم: 1-809-735-800). يلتزم Scott & White Health Plan بقوانين الحقوق المدنية الفدارلية المعمول بها ولا يميز على أساس العرق وأ اللون وأ الأصل الوطني وأ السن وأ الإعاقة وأ الجنس. **Urdu:** 

خبرراد: اگر پا ودرا بولتے ہیں، تو پا کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں ۔ کال کریں .(180-735-2089) TTY: 1-800-735-2989 کریں .(180-735-2089) قاب ل طالاق و فاقی میر ہشد حقوق کے قوانین کی تعمیل کرتا ہے روا یہ کہ نسل، رنگ ، قومیت، عمر ، معذروی یا جنس کی بنیاد پر امتیاز نہیں ۔اتر ک

## Tagalog:

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-3217947 (TTY: 1-800-735-2989). Sumusunod ang Scott & White Health Plan sa mga naaangkop na Pederal na batas sa karapatang sibil at hindi nandidiskrimina batay sa lahi, kulay, bansang pinagmulan, edad, kapansanan o kasarian.

#### French:

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-321-7947 (ATS: 1-800-7352989). Scott & White Health Plan respecte les lois fédérales en vigueur relatives aux droits civiques et ne pratique aucune discrimination basée sur la race, la couleur de peau, l'origine nationale, l'âge, le sexe ou un handicap.

#### Hindi:

ध्यान दें: यिद आप िहंदी बोलते हैं तो आपके िलए मुफ्त में भाषा सहायता सेवाएंउपलब्ध हैं। 1-800-321-7947 (TTY: 1-800-735-2989) पर कॉल करें। Scott & White Health Plan लागू होनेयोग्य संघीय नागरक अधकार क़ानून का पालन करता हैऔर जाित, रंग, राष्ट्रीय मूल, आयु, िवकलांगता, या िलंग के आधार पर भेदभाव नहीं करता है।

## Persian:

مدنی فلار دمربطو ه تبعیت می کند و فههار می باشد. با (2989-735-800-1: TTY) 7947-321-800-1 تماس بگیرید. **توجه**: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصتر و اریگان باری شما قایل نمی شدو. هیچگونه تبعیضی بر اساس داژ، رنگ پوست، اصلیت ملیتی، سن، ناتاونی یا جنسیت افدار Scott & White Health Plan زاقاونین حقق و

#### German:

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-321-7947 (TTY: 1-800-735-2989). Scott & White Health Plan erfüllt geltenden bundesstaatliche Menschenrechtsgesetze und lehnt jegliche Diskriminierung aufgrund von Rasse, Hautfarbe, Herkunft, Alter, Behinderung oder Geschlecht ab.

## Gujarati:

સાવધાન: જો તમે ઇંગલિશ બોલતા હો, ભાષા સહાય સેવાઓ, નિઃશુલ્ક, તમારા માટે ઉપલબ્ધ છે. 1-800-321-7947 પર કૉલ કરો (TTY: 1-800-735-2989). સ્કોટ એન્ડ વ્હાઇટ હેલ્થ પ્લાન લાગુ ફેડરલ નાગરિક અધિકાર કાયદાઓનું પાલન કરે છે અને જાતિ, રંગ, રાષ્ટ્રીય મૂળ, ઉંમર, અપંગતા, અથવા જાતિના આધારે ભેદભાવ નથી કરતા.

#### Russian:

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-321-7947 (телетайп: 1-800-735-2989). Scott & White Health Plan соблюдает применимое федеральное законодательство в области гражданских прав и не допускает дискриминации по признакам расы, цвета кожи, национальной принадлежности, возраста, инвалидности или пола.

## Japanese:

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-321-7947 (TTY:1-800-735-2989)まで、お電話にてご連絡ください。Scott & White Health Plan は適用される連邦公民権法を遵守し、人種、肌の色、出身国、年齢、障害または性別に基づく差別をいたしません。

#### Laotian:

ໂປດຊາບ: ຖ້າວ່ າ ທ່ ານເວົ້າພາສາ ລາວ, ການບໍ ລິ ການຊ່ ວຍເຫຼື ອດ້ານພາສາ, ໂດຍບໍ່ ເສັ ງຄ່ າ, ແມ່ ນມີ ພ້ອມໃຫ້ທ່ ານ. ໂທຣ 1-800-321-7947 (TTY: 1-800-735-2989). Scott & White Health Plan ປະຕິ ບັດຕາມກົດໝາຍວ່ າດ້ວຍສິ ດທິ ພົນລະເມື ອງຂອງຣັຖບານກາງທີ່ ບັງຄັບໃຊ້ ແລະບໍ່ ຈຳແນກໂດຍອີ ງໃສ່ ພື້ ນຖານດ້ານເຊື້ອຊາດ, ີ ສຜິ ວ, ຊາດກຳ ເນີ ດ, ອາຍຸ , ຄວາມພິ ການ, ຫຼື ເພດ.