

Clear Claim Connection

What is Clear Claim Connection?

Clear Claim Connection is a web-based code auditing reference tool designed to mimic how payer organizations' code auditing products evaluate code combinations during the auditing of claims.

The Clear Claim Connection ongoing strategy is to enable payers to more fully and comprehensively disclose to their providers the claims editing and medical payment policy guidelines that influence the reimbursement of medical claims.

Benefits of Clear Claim Connection

Clear Claim Connection is a major step in building cohesive business relationships between Scott and White Health Plan (SWHP) and our provider networks by supplying providers with a tool to:

- access the appropriate coding and supporting edit clarifications for services before claims are submitted
- determine the appropriate code or code combination representing the service for accurate billing purposes
- access the edit clarifications on a denied claim for billed services after an Explanation of Payment (EOP) has been received from the payer organization

How does Clear Claim Connection work?

Access the SWHP Provider Portal at: <https://portal.swhp.org/ProviderPortal/#/login>

Click the Clear Claim Connection link, and accept the terms and conditions for use. The Claim Entry web page will appear.

You can use Clear Claim Connection to audit a claim by entering claims data on the Claim Entry web page.

Clear Claim Connection will return the results of claims auditing, and you will be able to access the associated edit clarifications.