

PY2020

# Open Enrollment

[bellcounty.swhp.org](http://bellcounty.swhp.org)

## Scott and White Health Plan

Open Enrollment

SWHP HMO Network Buy-Up Plan

### Bell County

Plan Year: Nov. 1, 2019 – Oct. 31, 2020

Open Enrollment: Aug. 5, 2019 – Aug. 12, 2019

# Scott and White Health Plan

- **Our mission:** Founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities.
- **Our ambition:** To be the trusted leader, educator and innovator in value-based care delivery, customer experience, and affordability.
- **Our goal:** To blend care and coverage in a way that engages you in your own care, gives you the tools and resources to be an active participant and improves your health in a measurable way.

# Scott and White Health Plan

- SWHP member information available at **[bellcounty.swhp.org](http://bellcounty.swhp.org)** or through the MyBSWHealth app
- Integrated Health system for members utilizing Baylor Scott & White (BSW) providers
- SWHP HMO Network – this is the larger of the SWHP Networks
- Wellness Assessment and Digital Health Coaching

# Member Portal at [bellcounty.swhp.org](http://bellcounty.swhp.org)

Through the member portal, members can:

- See required copays
- Print an ID card or request a new one
- Check the status of deductibles and out-of-pocket max
- See claims and Explanations of Benefits (filtered by member/dependent)
- Get information on specific providers
- Review prescription usage

**Members can also send an e-mail to customer service advocates and receive responses through the portal's secure messaging feature.**

# 2019-20 Bell County Service Area Map for the Buy-Up Plan

If you live OR work in *any* county shown, you can choose coverage with SWHP HMO Network and see in-network providers in *all* counties shown.



Our Open Access HMO means members can see any network provider without a referral and still receive in-network benefits.

# SWHP Summary of Benefits for Bell County

2019-20 SWHP/Bell County Plan Year Benefits

\$15 PCP Office Visit / \$70 Specialty Office Visit

Benefit	Copay
Medical Deductible	\$1,250 Individual / \$2,500 Family
Out-of-Pocket Maximum	\$3,750 individual / \$7,500 Family (includes combined Medical and Rx copays, deductibles and coinsurance)
Primary Care Physician	\$30 copay
Specialist Office Visit	\$30 copay
Preventive Care	\$0
Outpatient Surgery Facility	20% after deductible Up to the out of pocket maximum
Inpatient Hospital	20% after deductible Up to the out of pocket maximum
Urgent Care	\$75 copay
Emergency Room	\$250 copay per visit, plus 20% after deductible (\$250 copay waived if admitted within 24 hours)
Manipulative Therapy	\$30 copay (35 visits per calendar year max,)

# Unlimited Rx Benefit PLUS only \$10 for Preferred Generic Drugs!

Prescription Drugs		
	Retail (up to 30-day supply)	Mail Order (up to 90-day supply)
Rx Maximum	Unlimited	
Rx Deductible Applies to Preferred Brand and Non-Preferred Drugs	\$0 per individual	\$0 per individual
Preferred Generic	\$10	\$20
Preferred Brand*	\$40	\$80
Non-Preferred Brand or Non-Preferred Generic	Lesser of \$100 or 50% /retail	Lesser of \$200 or 50% / maintenance

**Rx copays and coinsurance apply to Out-of-Pocket Maximum.**

*\* Please review the new Group Value Formulary at [bellcounty.swhp.org](http://bellcounty.swhp.org) for any changes that may affect medications you are currently taking.*

# Is my prescription covered? What will I have to pay?

Scott and White Health Plan Pharmacy Team  
is here to help.

**800-728-7947**

Mail Order Pharmacy: 817-388-3090



# Finding a provider has never been easier

Our provider search tool allows you to:

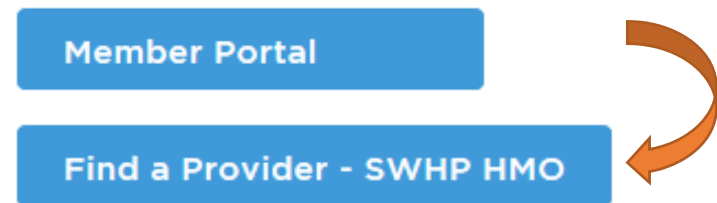
- Search by name, specialty, and/or ZIP code
- Add filters for gender, board certification, accepting new patients, and more
- See practice locations, contact information, and maps
- Get details, including network participation and hospital affiliations

You can also:

- Customize your own profile
- Create custom directory results

# Try it yourself!

1. Go to [bellcounty.swhp.org](http://bellcounty.swhp.org)
2. Click on the “Find a Provider – SWHP HMO” link
3. You’re on your way



Remember: you are **not** required to select a Primary Care Physician. You may see any network physician without a referral.

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# Thank you for your interest in Scott and White Health Plan

We look forward to being your healthcare provider *and* wish you all the best with your healthcare during the coming 2019-2020 plan year!