

## **PREFACE**

Scott & White Health Plan is a State certified Health Maintenance Organization (HMO). Scott & White Health Plan began offering services in Temple, Killeen, and Belton in 1982 and was the first HMO in Central Texas. The Health Plan now provides medical care in 35 counties in Central Texas. Medical care is provided through Scott & White Hospital & Clinic in Temple, Scott & White Regional Clinics, and independent contracted physicians and health care facilities throughout the service area.

This manual serves as a ready reference tool for professional providers and those assisting with delivery of professional health care services. Please be advised that this manual does not replace or modify any requirement or obligation pursuant to individual provider contracts.



**SCOTT & WHITE**  
**HEALTH PLAN**

*Scott & White's  
mission is to  
provide personalized,  
comprehensive, high-quality  
health care,  
enhanced by  
medical education  
and research.*