

**TPA Group Member  
Transition of Care Request Form**

The information requested below will help us assist you as you transition onto coverage under your Scott and White Health Plan (SWHP) Standard Plan Document (SPD). Please sign below to release information that will enable SWHP to assist in answering any questions you may have regarding healthcare services and to facilitate the transition of your current healthcare services. **This release does not allow us to speak to or release protected health information to anyone other than a provider of healthcare services or payor of healthcare benefits.** The information you provide will not limit or exclude any benefits under the terms of your insurance contract. Please complete the form below and return to:

Scott and White Health Plan  
2401 South 31<sup>st</sup> Street  
Temple, TX 76508  
Attention: Customer Service

**OR**

You may fax the form to:  
Scott and White Health Plan  
Customer Service Department  
FAX: 254-298-3385

Your Name: \_\_\_\_\_ Your Date of Birth: \_\_\_\_\_

Employee's Name: \_\_\_\_\_ Relation to You: \_\_\_\_\_

Employee's Member Number (if known): \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Employer: \_\_\_\_\_ Effective Date of Coverage: \_\_\_\_\_

Home Telephone Number: (\_\_\_\_\_) \_\_\_\_\_ Best Time to Call: \_\_\_\_\_ AM/PM

Work Telephone Number: (\_\_\_\_\_) \_\_\_\_\_ Best Time to Call: \_\_\_\_\_ AM/PM

\*\*Have you selected a Network or non-Network physician who will be assisting you to coordinate your care?  Yes  No

If "Yes", who is the Physician? (full name/location/phone number please)

\_\_\_\_\_

If "No", what type of physician will you request SWHP work with to coordinate your care?

◆ SWHP recommends that you choose from one of the following primary care type services, as appropriate:  Family Practice  Internal Medicine  Pediatrics  Other: \_\_\_\_\_  
(Please indicate specialty)

\_\_\_\_\_  
Patient or Member Signature

\_\_\_\_\_  
Date/Time