

Commercial Group Member with Point of Service Option Transition of Care Request Form

The information requested below will help us assist you as you transition onto coverage under your Scott and White Health Plan (SWHP) Evidence of Coverage. Please sign below to release information that will enable SWHP to assist in answering any questions you may have regarding healthcare services and to facilitate the transition of your current healthcare services. **This release does not allow us to speak to or release protected health information to anyone other than a provider of healthcare services or payor of healthcare benefits.** The information you provide will not limit or exclude any benefits under the terms of your insurance contract. Please complete the form below and return to:

Scott and White Health Plan
2401 South 31st Street
Temple, TX 76508
Attention: Customer Service

OR

You may fax the form to:
Scott and White Health Plan
Customer Service Department
FAX: 254-298-3385

Your Name: _____ Your Date of Birth: _____

Employee's Name: _____ Relation to You: _____

Employee's Member Number (if known): _____ Date of Birth: _____

Employer: _____ Effective Date of Coverage: _____

Home Telephone Number: (_____) _____ Best Time to Call: _____ AM/PM

Work Telephone Number: (_____) _____ Best Time to Call: _____ AM/PM

**Have you selected a Network or non-Network physician who will be assisting you to coordinate your care? Yes No

If "Yes", who is the Physician? (full name/location/phone number please)

If "No", what type of physician will you request SWHP work with to coordinate your care?

◇SWHP recommends that you choose from one of the following primary care type services, as appropriate: Family Practice Internal Medicine Pediatrics Other: _____

(Please indicate specialty)

Patient or Member Signature

Date/Time

**You will be required to choose a network PCP on your actual enrollment form. DO NOT use this form for this purpose. This form is for coordination/transition of current care in process. Although you must designate a network PCP for our Administrative purposes, you are not required to coordinate care through your designated network PCP.