

## **PREFACE**

Scott & White Health Plan is a State certified Health Maintenance Organization (HMO). Scott & White Health Plan began offering services in Temple, Killeen, and Belton in 1982 and was the first HMO in Central Texas. The Health Plan now provides medical care in 35 counties in Central Texas. Medical care is provided through Scott & White Hospitals and Regional Clinics, and independent contracted physicians, provider groups and health care facilities throughout the service area.

This manual serves as a ready reference tool for professional providers and those assisting with delivery of professional health care services. Please be advised that this manual does not replace or modify any requirement or obligation pursuant to individual provider contracts.