

SUBROGATION

Subrogation refers to those instances when another person or insurance company may be responsible for payment of medical and /or prescription services due to an accident or injury. Scott & White Health Plan has the right to be reimbursed for expenses paid for care rendered should a third party be responsible for the injury or illness.

Scott & White Health Plan has retained the services of Ingenix to act as the Health Plan's representative regarding rights of subrogation and recovery. If your office becomes aware of a possible subrogation claim, please contact Ingenix at 1-866-680-0996 or you may complete the following Ingenix Accident Form and either mail to Ingenix or fax it to their fax number at 1-800-708-2081.

Patients wanting additional information on their subrogation claims, may also contact Ingenix at 1-866-680-0996 or our Customer Service Advocates at 1-254-298-3000 or 1-800-321-7947.

Injuries on someone else's premises and motor vehicle accidents are the most common examples of incidents that will involve recovery. Scott & White Health Plan has already paid the medical or prescription expenses that Ingenix will investigate.