



URGENT: PRODUCT RECALL

December 8, 2009

Item 13477 See attached

**PRODUCT: BD 30 ml Luer-Lok™ Syringes, Reorder Number 309650
Lot Number: 9175046**

Attention: BD Syringe Customer

BD is conducting a recall on the above referenced product with the specific lot number listed. A small number of unit packages may have open seals which can adversely impact package integrity/product sterility. Appropriate corrective actions have been instituted to address this condition.

YOU NEED TO TAKE THE FOLLOWING ACTIONS:

1. Immediately review your inventory and determine if you have any of the affected product with the specific lot number listed above. If so, please remove it from inventory. Please reference the attached illustrations to locate the product catalog, description and lot number.
2. Complete the enclosed Customer Packing List. The product can be returned by following the instructions on the packing list. Upon receipt of returned product, BD will send you replacement product (replacement product is readily available).

This recall only affects product lot numbers cited above.

BD Customer Service Representatives are available to assist you in this process and answer any questions you may have about this recall, the product return procedure, and how to obtain replacement product. Please contact the Customer Service Group at 1-888-237-2762 Monday – Friday 8:00 AM – 5:00 PM Eastern Standard Time.

We sincerely regret the inconvenience this will cause you, but we know that you share with us the desire to provide superior quality products to your customers.

Sincerely,

A handwritten signature in cursive script that reads "Greg Morgan".

Greg Morgan
BD Regulatory Compliance

Product Recall Customer Packing List



BD 30 ml Luer-Lok™ Syringes (Reorder#309650)
Lot Number: 9175046

Product Return Instructions:

1. Enclose this Packing List with the shipment, and provide a contact name and number.
2. Please enter quantity of product to be returned.
3. The simplest way to return product would be to access the following UPS website:
<http://www.upsrow.com/bd>
User name: **bd**, Password: **bd**
When you access the site, you can select among 3 UPS shipping options. If you select the initial option, "Display Return Label Only", you can give the package to a UPS person who stops at your site or drop it off at a UPS location. If you select the either of the other two options, a UPS person will stop by your location specifically to pick up the package. You need to enter the returned product reorder number, lot number and quantity on the website.
4. If you do not have access to the internet you can call UPS at: 1-800-PICK-UPS (742-5877) and arrange for a pick-up using the following charge number specific to this recall: 0ER739. Product should be returned to:
BD Distribution Center
200 Birch Creek Road
Swedesboro, NJ 08085
5. Upon receipt of returned product BD will provide replacement product (please allow 4-6 weeks for shipment of replacement product). A returned goods authorization is NOT required for this recall return process.

Please check your return carefully and fill out below. Enclose a copy of this packing slip with your shipment. Please indicate the number of syringes you are returning: _____
Please return only syringes from the lots referenced above.

Contact Information:

Facility Name:

Contact person:

Phone#:

Address (no P.O. Boxes)

City:

State:

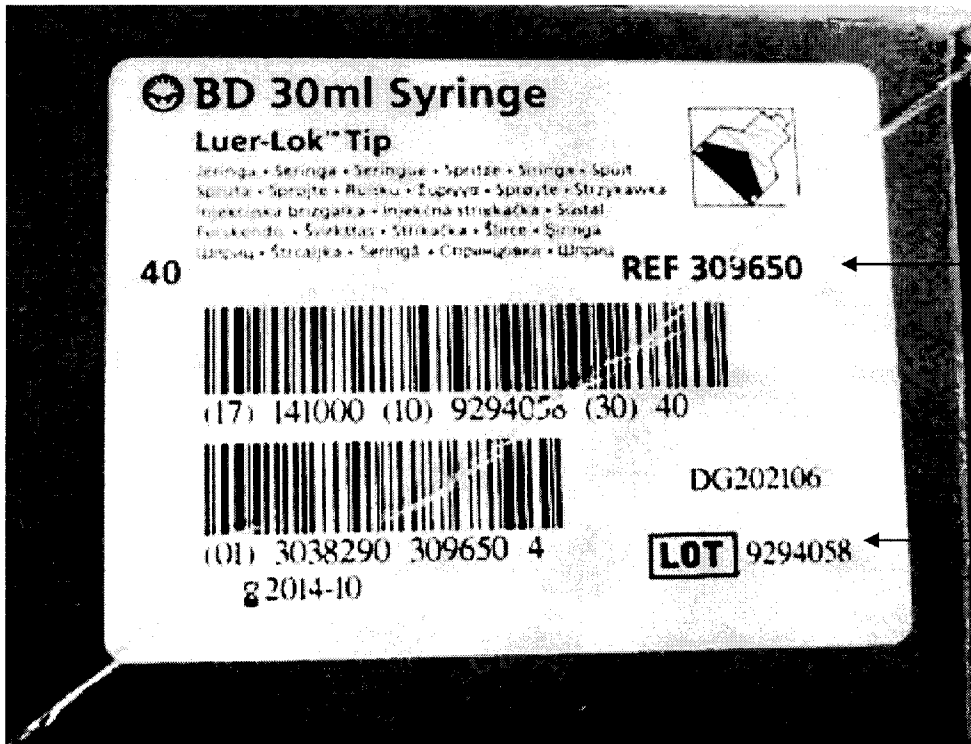
Zip Code:

Distributor Name (from who you purchased product):

Address:

Location of Ref# and Lot#

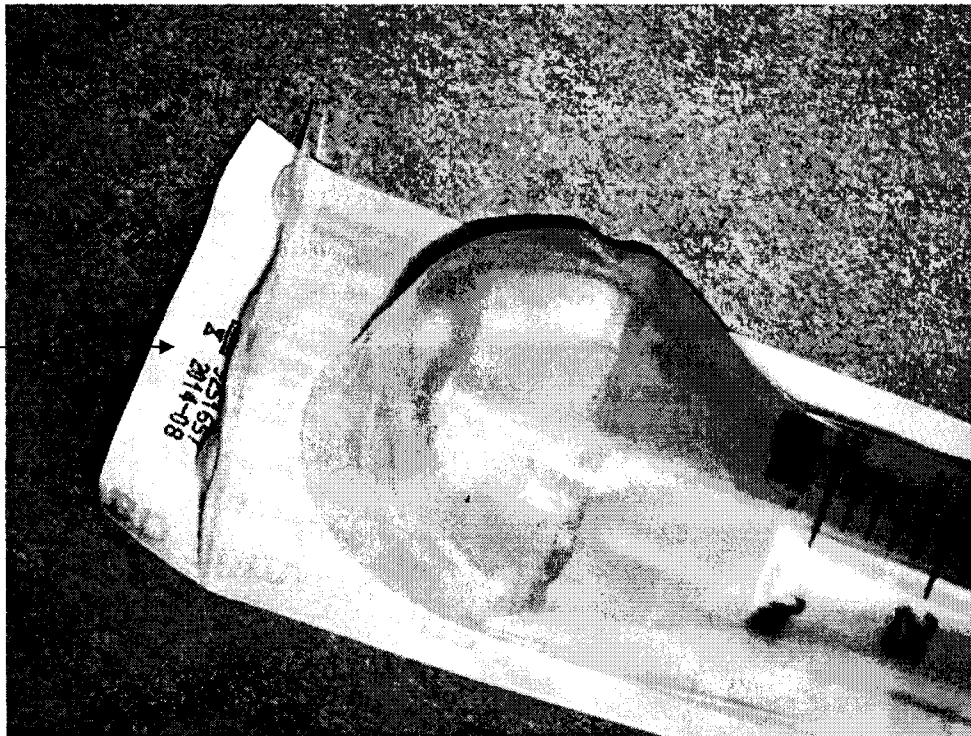
Shelf Carton (Sample Label)



Location of
Catalog#

Shelf-Pack
Lot#
Location,
actual lot# is
9175046

Unit Package (Sample Label)



Unit Lot#
Location
Under Peel
Tab, actual
lot# is
9175046

Dept	DEPT NAME	
B4540	BCS Infusion Center	
B4582	BCS Surgery Center	
D3130	Community Internal Med	
D3231	Infusion	
D3265	Hem/Onc Treatment Room	
D3305	Hemodialysis	
D3306	Killeen Hemodialysis Unit	
D3307	Roundrock Hemodialysis Unit	
D3308	Killeen Dialysis - West	
D3445	Temple OB/Gyn	
D4540	BCS Infusion Center	
D4570	BCS OB-Gyn	
D4582	BCS Surgery Center	
D4630	BCS Plastic Surgery	
D5090	Santa Fe Family Medicine	
D5120	Gatesville Family Med	
D5159	Georgetown Gastroenterology	
D5180	Hewitt Family Medicine	
D5244	Metroplex Chemotherapy Trt Rm	
D5380	Hutto Family Medicine	
D5450	Taylor Family Med	
D5500	Waco Family Medicine	
D5510	Waco Pediatrics	
D5660	Northside FPC Family Medicine	
D5681	Pflugerville Internal Medicine	
D6000	Round Rock Internal Medicine	
D6027	Round Rock Rheumatology	
D6070	UMC OB/GYN	
D6084	Round Rock Infusion Center	
D6100	UMC Ophthalmology	
D6130	Round Rock Plastic Surgery	
H3270	Pedi Intensive Care Unit	
H3285	Neonatal Icu	
H3310	Peri/Op Matl Mgmt	
H3372	NICU Central Supply	
H3457	Hospice Program	
H3510	Pharmacy Inpatient	
H3512	Pharmacy Home Iv	
H3523	Pharmacy Contracted Services	
H4400	Gen Strs Patient Charges	
K8012	Animal Facility	
R6800	Foundations/Philanthropic	R8539FRAN
R8900	Inst Res - Oth Specl Programs	R2944LAIR
U3800	UMC Pharmacy	