

# Don't wait for your EOB.

View your claim on the Member Portal.

Even if your Explanation of Benefits (EOB) isn't yet finalized for a particular medical claim, you can still view your claim details in Scott & White Health Plan's member portal.

**1** Simply log in to the member portal through [swhp.org](http://swhp.org) and click on "Claims" from the menu on the left side.

| Visit Date | Member | Claim No.    | Type    | Provider     | Amount Billed | Plan Pays | You May Owe |
|------------|--------|--------------|---------|--------------|---------------|-----------|-------------|
| 02/01/2016 | DOE    | 1602050F4074 | Medical | DR GENTRY    | \$318.00      | \$150.00  | \$50.00     |
| 02/01/2016 | EDDY   | 160206071872 | Drug    | CVS PHARMACY | \$8.90        | \$3.90    | \$5.00      |
| 02/01/2016 | DOE    | 160206071871 | Drug    | CVS PHARMACY | \$13.21       | \$7.21    | \$5.00      |
| 12/04/2015 | EDDY   | 151208042008 | Drug    | CVS PHARMACY | \$38.54       | \$32.54   | \$6.00      |
| 11/19/2015 | DOE    | 151122065413 | Drug    | CVS PHARMACY | \$122.19      | \$116.19  | \$6.00      |
| 11/19/2015 | EDDY   | 151122063412 | Drug    | CVS PHARMACY | \$8.90        | \$2.90    | \$6.00      |

| DATE OF VISIT         | CLAIM NO. | MEMBER |
|-----------------------|-----------|--------|
| 01/31/16              | 1602050   | DOE    |
| PROVIDER<br>DR GENTRY |           |        |
| AMOUNT BILLED         | \$318.00  |        |
| - PLAN ALLOWED        | \$200.00  |        |
| - PLAN DISCOUNT       | \$0.00    |        |
| - PLAN PAID           | \$150.00  |        |
| YOUR RESPONSIBILITY   | \$50.00   |        |
| COPIAY                | \$50.00   |        |
| COINSURANCE           | \$0.00    |        |
| DEDUCTIBLE            | \$0.00    |        |
| YOU MAY OWE           | \$50.00   |        |

**2** Then click on an amount under "Plan Pays" to view that Claim Snapshot. The Claim Snapshot provides key claim information and will be available as soon as the claim has been processed.

Claim Snapshot

EOBs are added to the member portal monthly. Selecting the "Claim No." link for the claim you are interested in will open the EOB if it has been added to the portal.